



West Creek Farms provides soil and media mixes for professional greenhouses and nurseries in the BC and Washington State areas.

Challenge

Prior to the addition of our internet security layer, one of West Creek Farm's employees was browsing work related websites when they were exposed to a hijacked infected banner on one of the pages. This silently downloaded a Cryptolocker virus to their local workstation, which then spread to their Fileserver network drives.

Shortly afterwards, we received a call from another team member who was unable to access an Excel spreadsheet stored on the File Server. The Cryptolocker had encrypted the entire file system.

Solution

After identifying, wiping and restoring the workstation that the Cryptolocker originated from, we completely restored the server from a backup taken earlier that morning. The client was not required to pay the Ransom and were back up and running within 3 hours.

"The importance to West Creek of having secure access to our records cannot be overemphasized, Scout's value is much appreciated and was reinforced through the handling of this situation."

Frederick Munn, General Manager